

How It Works



Sign Up for Smart911
and create a secure Safety Profile for your household.



If you ever call 9-1-1,
the call taker can see the emergency information you want them to see.



Emergency Responders
can then use this key information to help you faster and more efficiently.

Security and Privacy



You Decide What to Include

Provide as much or as little information as you want. Smart911 only asks for information that is relevant to aid emergency response.



Only Seen If You Call 9-1-1

Your information is only available to 9-1-1 call takers and first responders if you have an emergency.



Industry Leading Security

Your information is housed in top-tier secure facilities complete with 24/7 physical security, video surveillance, and alarms. We utilize the same SSL certificate authority and encryption technologies used by leading financial institutions.



Keep Your Loved Ones Safe.

Smart911 is the only way to provide lifesaving information directly to 9-1-1 and first responders in an emergency.

Smart911 is free, private, secure, and protects **over 31 million people** nationwide.

As Seen On...



Because every second counts. Sign up today.



Because every second counts. Sign up today.

99%

of Smart911 users would recommend Smart911 as an essential tool for personal safety.

11 minutes

The amount of time saved by Smart911 in response to a house fire in Michigan, saving the homeowner's life.

31.1 million

The number of residents protected by Smart911 nationwide.

What Can My Smart911 Safety Profile Include?



Family

Include all members of your household, including their photos. You can also add all landlines and mobile numbers and who they belong to.



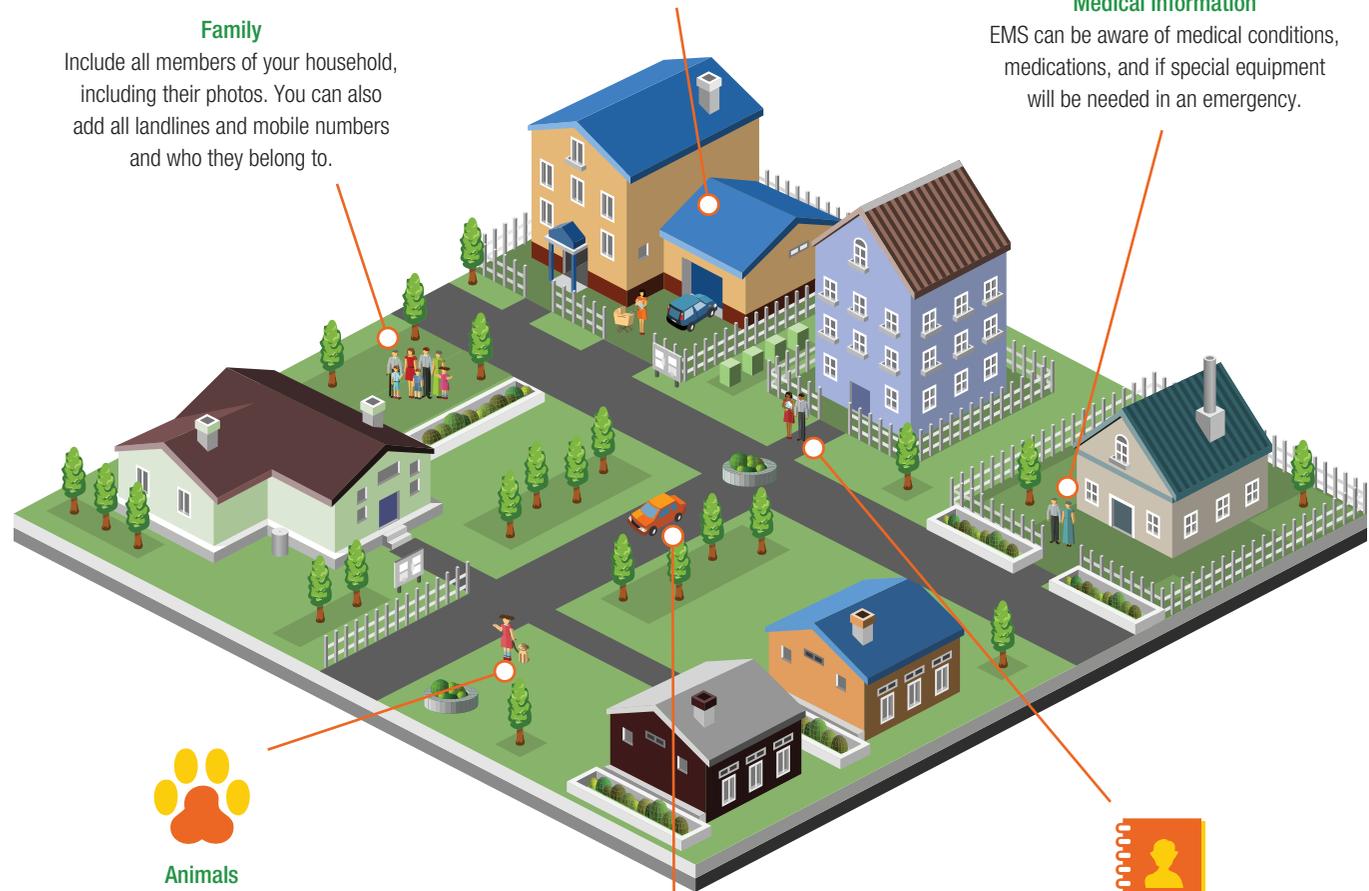
Address Details

Let responders know how to access your home, bedrooms, utility shut offs, and if you live in a multi-unit building.



Medical Information

EMS can be aware of medical conditions, medications, and if special equipment will be needed in an emergency.



Animals

Add your pets, service animals, and livestock, including their names and vet information so responders are aware of them if they need to enter your home.



Vehicles

Add details such as make, model, and license plate number in the event of an accident.



Emergency Contacts

Include family members, friends, or neighbors who should be contacted in the event of an emergency.