



August 5, 2021

Dear Town of Munster – Water Dept Calumet,

Verizon and AT&T have announced they are going to discontinue their CDMA 3G/4G wireless service in the coming months in an effort to deliver faster and more efficient service to their customers. While technological advances are necessary, this impacts your alarm system as it currently utilizes 3G/4G service to send alarm signals from your home to our monitoring center.

In order to maintain continuous and uninterrupted protection, we need to replace your alarm system's cellular communicator. We have created the following options for you to choose from in order to minimize the impact on you, and protect you in the event that the cellular network providers decide to do this again.

OPTION 1: STANDARD

- For an additional \$7.50 per month, we will install a new communicator and “future proof” your alarm system's cellular communicator. In the event that the cellular networks change their service again, we will install another new communicator at that time for no additional charge.

OPTION 2: VALUE ADDED

- For an additional \$15.00 per month, we will not only install a new communicator and “future proof” your alarm system's cellular communicator, but we will also provide free batteries as you need them, and perform an annual inspection of your system upon request at no charge.



**SECURITY
SERVICES**

Since 1953

THIS IS GOING TO HAPPEN SOON. Please give me a call at 563-549-6646 with any questions, and let me know which option you prefer. Per Mar greatly appreciates your business, and we look forward to assisting you in maintaining uninterrupted protection during this time of change.

Sincerely,

Nancy Foley

NANCY FOLEY

INSIDE SALES

PER MAR SECURITY SERVICES

PERMARSECURITY.COM

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