

October 23, 2025

## **RE: Valve Exercising Program Notification**

Dear Munster Resident,

As part of our commitment to maintaining a safe and reliable water system, the Town of Munster will be conducting a **Valve Exercising Program** throughout town over the next several weeks. The Town has contracted **M.E. Simpson** to perform this work.

This essential maintenance program involves locating and operating underground water valves to ensure they are functioning properly. Exercising these valves helps:

- Prolong the life of the water system infrastructure.
- Ensure valves are operational in the event of an emergency or repair.
- Improve water flow and pressure consistency across the system.

## What to Expect

- Work will be performed Monday through Friday between 7am and 2 pm.
- Crews will be operating valve boxes in the street or right-of-way using specialized equipment.
- You may hear a brief noise from equipment or notice crew vehicles parked near your property. All M.E. Simpson trucks are visibly marked with their name.
- In some cases, water pressure may briefly fluctuate or become discolored; this is temporary and harmless.
- Ridge Road valve exercising will be conducted October 27<sup>th</sup> thru 31<sup>st</sup>. Crews will be conducting
  this work between the hours of 11pm and 4am. This is for safety reasons.

If you experience discolored water, we recommend running cold water from a basement or utility sink for a few minutes until it clears.

We appreciate your patience and cooperation as we complete this necessary work. If you have any questions, please contact us at 219-836-6970 or 219-836-6971.

Sincerely,

**Munster Water Department**