



# ELECTRIC UPGRADE

## COMING TO YOUR NEIGHBORHOOD

SYSTEM MODERNIZATION PROJECTS PROVIDE SAFE, RELIABLE SERVICE FOR CUSTOMERS

### WHAT WORK IS NIPSCO PERFORMING?

We will be upgrading and replacing utility poles and wire in your neighborhood.

**CONSTRUCTION  
STARTS**

**July**

**CONSTRUCTION  
ENDS**

**December**

**NIPSCO APPROVED  
CONTRACTOR**

**Robert Henry  
Corporation**

All NIPSCO employees and contractors can be identified by marked vehicles and carry a photo ID. Your safety is important, please request proper identification from anyone approaching your property.

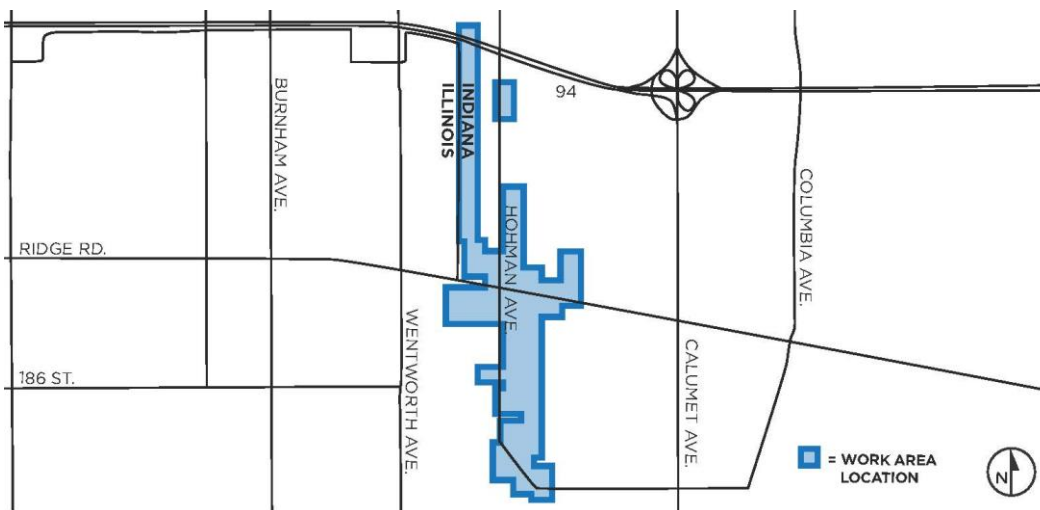
### WHAT ARE THE KEY BENEFITS TO CUSTOMERS WITH THIS UPGRADE?

- Less frequency of service interruptions
- Shorter time duration when a service interruption occurs
- Decreased future maintenance work

### WHY IS NIPSCO UPGRADING THE ELECTRIC SYSTEM IN MY NEIGHBORHOOD?

While the existing infrastructure remains safe, reliable and effective, like national transportation and water networks, utility systems face natural wear over time. NIPSCO is taking initiative to enhance, modernize, and strengthen its current infrastructure to provide on-going safe, reliable service to its customers.

### WHERE WE WILL BE WORKING



### FOR MORE INFORMATION

**CONTACT NIPSCO  
CUSTOMER CARE**

**1-800-4NIPSCO  
(1-800-464-7726)**

**Monday – Friday  
7AM – 7PM CT**

**REFERENCE PROJECT  
Fisher Electric Upgrade**



CALL BEFORE YOU  
**CLEAR**

**NIPSCO**  
A NiSource Company



# CONSTRUCTION PROCESS

Most activities will occur within existing utility corridors situated at the front, rear, or sides of your residential or commercial property.

Be ready for increased construction vehicle presence, bucket trucks, protective ground mats, and excavation work around your neighborhood.

- **INITIAL ASSESSMENT**

We will contact 811 to ensure all buried public utilities are identified with markers, posts, and temporary marking paint. Please maintain these indicators in place. GridHawk and Bloodhound serves as our designated contractor for underground utility identification.

- **EASEMENT REQUIREMENTS**

Objects within the utility corridor, including fencing and landscaping elements, might require removal. Should this become necessary or if we need further property access, we will contact you personally.

- **NEW ELECTRIC UPGRADE**

Crews primarily use small bucket trucks for electrical line installation, though some digging may be necessary. Existing electrical junction boxes may be enhanced or new units installed during this process. Several weeks might pass between utility pole replacements, new electrical line placement, and transformer modifications.

- **POWER INTERRUPTIONS**

Service interruptions will be kept to a minimum while crews perform this work, and you'll receive advance notice of any scheduled power outages related to this project.

## **WAYS TO KEEP YOUR FAMILY, PETS, AND OUR WORKERS SAFE**

- Give workers extra room and choose a designated safe area for kids and pets away from the construction zone.
- Stay aware and alert when walking near construction area and do not park or drive through designated construction areas.
- Follow the directions of on-site workers and any posted signs or markings
- Talk to other in your home, kids, and neighbors about the importance of staying safe around construction zones.

For more information, visit  
**NIPSCO.COM/PROJECTS**





# CLEAN-UP PROCESS

When we are nearing the end of this new system upgrade project, we will put things back in order. It is our responsibility to repair or replace any portion of street, sidewalks, driveways, yards, etc. disrupted by our work.

## 1. TEMPORARY PATCHING

Our goal is to ensure the construction area is safe and accessible until permanent repairs can be made. Throughout the project, we may put a temporary patch on your streets and sidewalks.



## 1. PERMANENT PAVING AND CONCRETE

Once the project is complete, our contractor will begin the permanent replacement or repair on your streets and sidewalks. We will work with your community to repair with similar surfaces. For example, concrete will be replaced with concrete and asphalt will be replaced with asphalt, according to community codes. This work usually takes place three to four weeks after the replacement work is done, but the schedule may be impacted by weather conditions and other factors.



## 1. LAWN REPAIR

Once the permanent asphalt and concrete are in place and settled, lawn repair will begin. This will include filling in holes with dirt, leveling the area, laying down topsoil, and reseeding the grass. Please make sure to water and mow your grass to encourage desired results.



## WE APPRECIATE YOUR PATIENCE

This clean-up process will take us several weeks to complete once the electric project work is done.

For more information, visit  
**[NIPSCO.COM/PROJECTS](https://www.nipSCO.com/projects)**

