

**To:** President and Members of the Munster Town Council

**From:** Wendy Mis, Clerk-Treasurer

**Copy to:** Patricia Abbott, Controller/Interim Town Manager

**Date:** March 18, 2024

**Re:** Water Bill Adjustments 2024

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At the April 8, 2013 meeting, the Council adopted a policy to allow water bill adjustments due to water leaks. Under the policy, the customer must sign an affidavit stating there was a leak, the leak has been repaired, and request an adjustment from the Water Board. Adjustments are allowed one time per twelve-month period. The adjustment is based on an average of the usage over the previous twelve-months.

Staff has received eight requests for adjustments under this policy. Each customer has completed the required form and the requests meet all the criteria for adjustment.

Adjustment Number	Average Usage	Actual Usage	Length of Time	Original Bill	Requested Adjustment Amount	Adjusted Bill
2024-14	1,000	101,000	1 month	\$607.33	\$583.54	\$23.79
2024-15	6,000	58,000	2 months	\$355.57	\$277.26	\$78.31
2024-16	7,000	36,000	2.months	\$208.76	\$113.28	\$95.48
2024-17	2,000	6,000	1 month	\$42.05	\$21.06	\$20.99
2024-18	5,000	15,000	1 month	\$88.17	\$40.43	\$47.74
2024-19	9,000	24,000	2 months	\$153.05	\$37.38	\$115.67
2024-20	1,000	129,000	1 month	\$762.92	\$741.93	\$20.99
2024-21	11,000	64,000	2 months	\$359.39	\$167.13	\$192.26

The amounts listed are for water and sales tax only. All other regular charges will remain unchanged.

**Recommendation:**

As part of the Consent Agenda, approve the adjustments of \$1,982.01 to the accounts in question.