

**Impact Networking, LLC**

13875 W. Boulton Blvd.

866.652.0082/847.785.2251 fax

Lake Forest, IL 60045

ImpactMyBiz.com/Support

Managed IT Services

Agreement - Change Order

**Client Information**

Town of Munster

COMPANY NAME

1005 Ridge Road

ADDRESS

Munster

IN

46321

CITY

STATE

ZIP

Dustin Anderson

219-836-6905

CONTACT

PHONE

FAX

danderson@munster.org

EMAIL

**Note**

All terms, conditions, and support agreements in original contract still apply.

**Agreement**

This Change order serves as an add on contract to the originating support agreement listed above. The Terms of the originating support agreement do not change with this document, only the quantity of services provided as listed above and in detail within Appendix (A) containing the Device List and Appendix (B) containing the User List. The SLA of the originating agreement will not change. By signing this document you are agree that your determined payment amount will change in accordance with this Change Order. If Applicable you agree that Impact Networking may use this document for the purpose of approval to change lease charges for the associated lease. This contract is legally binding upon signature, and or purchase order. This agreement is non-cancellable for the term specified herein, except as provided herein. The additional terms and conditions on the reverse side hereof are incorporated in and made part of this agreement, no one is authorized to change, alter, or amend the terms or conditions of this agreement unless agreed to in writing by the president of Impact Networking. Freight is charged to the client on all agreements, whether they include supplies or not. All prices in effect for 30 days from Impact representative signature date.

\$14.50

MONTHLY DIFFERENCE

\$13,187.15

NEW MONTHLY PAYMENT

The term of this Change Order Agreement is described with the terms listed below. Impact agrees to furnish the Customer in accordance with the terms and conditions of this agreement and initial Service Contract Agreement. Any additional services beyond Statement of Work or outside of the scope of the Maintenance Agreement will be charged to the customer at normal time and materials service rates. All contracts are minimum annual agreements and are billed monthly in advance in order to avoid lapse of coverage from Impact and software toolset. User / device counts will be analyzed on a quarterly basis. Phone support available 7:00AM to 8:00PM Monday through Friday CST, excluding holidays unless stated otherwise. Please call 1-866-964-5050 or go to [www.ImpactMyBiz.com/Support](http://www.ImpactMyBiz.com/Support).

**Authorization**

CLIENT AUTHORIZED SIGNATURE

PRINT NAME

Office Use Only

IMPACT NETWORKING, LLC AUTHORIZED SIGNATURE

PRINT NAME

DATE

CLIENT NUMBER

CHANGE ORDER NUMBER

DATE REQUESTED

DATE EFFECTIVE

REFERENCE NUMBER