November 19, 2007

Comcast Cable 7720 W 98th Street Hickory Hills, IL 60457

Munster Town Hall 1005 Ridge Rd. Munster Indiana 46321-1849

IMPORTANT NOTICE REGARDING YOUR CABLE EQUIPMENT

Dear Valued Customer:

Comcast is in the process of replacing older analog converters in your area with newer digital converters. Effective November 30th, 2007, your analog converter boxes will no longer provide ANY video services.

Exchanging your analog converter for a digital converter is easy to do. In addition, you will be able to enjoy improved picture quality and an easy-to-use On-Screen Program Guide with parental control features. Comcast's regular monthly prices apply for digital equipment. Simply stop by any of the following Comcast Customer Service Centers to make the exchange.

Garv. IN - 925 Kentucky Street:

Mon-Wed-Fri 9am-5pm. Tue-Thurs 9am to 6pm.

Sat 9am to 1pm

Hammond, IN - 844 169th Street:

Mon-Wed-Fri 9am-5pm, Tue-Thurs 9am to 6pm,

Sat 9am to 1pm

Homewood, IL - 17700 Hoffman Way:

Mon-Wed-Fri 9am-5pm, Tue-Thurs 9am to 6pm,

Sat 9am to 1pm

LaPorte, IN - 2000 Ohio Street:

Mon-Wed-Fri 9am-5pm, Tue-Thur 9am-6pm

Michigan City, IN - 1000 Russell Street:

Mon-Wed-Fri 9am-5pm, Tue-Thur 9am-6pm

Portage, IN - 2225 Locust Court:

Mon-Wed-Fri 9am-5pm, Tue-Thur 9am-6pm

Valparaiso, IN - 17 N. Washington:

Mon-Wed-Fri 9am-5pm, Tue-Thur 9am-6pm

We'd be glad to answer any questions you may have about analog or digital equipment, as well as help you select the most convenient option for receiving your digital equipment. To reach us, please call Greg Gomolka at (219) 465-4156, or Patty Hays at (708) 237-3238. We look forward to hearing from you soon so we may help avoid any service interruptions on November 30th.

Sincerely,

They Gomolky Greg Gomolka