

Memo

To: Munster Town Council

From: Lieutenant Daymon Johnston

Date: October 7, 2024

Re: CISCO Duo Software Purchase for New CJIS Requirement

As technology changes and threats to our systems increase, we are required to make changes to protect sensitive information. CJIS, the federal body that protects our access to sensitive law enforcement databases, has given a deadline of October 1, 2024, for us to implement **MFA (Multi-Factor Authentication)** on our systems. The Munster Police Department has been working with the Indiana State Police and Impact Networking to come up with a strategy and solution to meet the CJIS (Criminal Justice Information System) requirements so that we can continue to access necessary protected databases.

Recently we were notified by Impact Networking that they did not think that our original strategy to meet Multi-Factor Authentication (MFA) requirements was sufficient. We have spoken to nearby agencies such as School Town of Munster, Highland PD, and Hammond PD as well as the Indiana State Police to develop the best solution and see what the industry standard is for MFA. These agencies recommend and use a software called CISCO Duo for simple MFA that meets the requirements set forth by CJIS. The agreement with Network Solutions for the purchase of seventy-five (75) CISCO Duo Access Licenses is \$3,780.00 and the Professional Services to implement is \$4,087.00 bringing the total cost to \$7,867.00. The licenses will be active for one year.

Recommendation

By roll call vote authorize the Munster Police Department Chief Stephen Scheckel to enter into an agreement with Network Solutions to purchase 75 CISCO Duo Access Licenses and the Professional Services needed to implement them for a total of \$7,867.00.