Ms. Dunn said there were a number of questions she had which Mr. DeFord answered. She stated she learns something new every month. This month there were four (4) cardiac calls, meaning all hands were on deck. Some of those calls necessitated a request for mutual aid as new calls were coming in, which pushed back the response times. Ms. Dunn added they were following their procedures. Dr. Brown asked if the second calls were anything bad? Ms. Dunn replied no, there was nothing earthshattering that she can remember. Ms. Dunn added that she noticed, not for the first time, calls at Munster Med-Inn always result in a delayed response due to their elevator situation. Ms. Dunn thought it would be a good idea to have the Fire Department contact them, and other facilities or nursing homes with elevators, to find ways to

decrease the delay to patients1 side. Maybe they can do something to improve their procedures when there is an emergency in their building. Ms. Dunn said there were a couple more delays due to distance. She did look them up on the map and they were deep into Twin Creeks, West Lakes, and the area behind Meijer1s. Everything is legit and panned put. Crews are doing a fine job . The only thing different was a couple of errors, on the part of the newer employees, though that is part of the learning curve. Their times are good, an average of 2.50 to the scene and an average of just under four (4) minutes to the patients' side. Mr. Baffa added that possibly the Town Council should get involved, as well as the Fire Department, to get their names on some literature to the facilities with elevators. If it is an ongoing issue that is never resolved maybe the Town Council can pass an ordinance. Councilman Gardiner said he will talk to the Fire Department and see what kind of input they can have with that.

Ms. Dunn motioned to accept the Superior Ambulance Report. Mr. Baffa seconded the motion. All members present voted aye by roll call vote, motion approved 5-0.